



Network of European Stakeholders for Enhance User Centricity in eGovernance



The project

NET-EUCEN thematic network was set-up to create, animate and manage a network of stakeholders in the domains of Governance and Policy Modelling. NET-EUCEN extends to all European countries and includes partners with relevant knowledge on mass fruition of on-line service and eInclusion policies. The focus is on key-Organisations enabling the development and the provision of innovative user centred and oriented services.

The targets

NET-EUCEN main target is to **develop guidelines** for the future Services for Users (**S4U**) with a time-frame vision of 5 years to come, by assessing **application scenarios** capable of checking user needs, analysing best practices and co-operate for a cross-technical and methodological analysis. The assessment will be carried out in cooperation with all the stakeholders **value chain**, starting from the main service provider and going down to the final user.

Additionally, NET-EUCEN will identify and assess a set of new **performance indicators** for S4U policies and scenarios.

NET-EUCEN itself will be a specific multi-disciplinary **eGOV community** that will be self-sustainable to ensure the **long-term viability** of the scenarios and wide adoption of the project results.



www.net-eucen.org

Be a Member of the network!

What. NET-EUCEN needs to include additional Organisations for the achievement of targets and goals. The network is expected to provide continuous feedback to the Commission on the eGOV issues.

Who. An heterogeneous composition of organisation able to cover the whole supply chain of the S4U: Users, Associations, Public Administrations, SW developers, Services Providers, field Experts.

How. Participate and be involved in all the network activities, in strategic decisions, document definition and events realisation.

The benefits. The network members will benefit from targeted information about ICT4eGOV fields, such as the progress of the guidelines, scenarios and invitation to specific events.

Join! In order to provide added value to the network you are expected to be an active member. To be part of this dynamic group join NET-EUCEN by visiting the website at this address:

net-eucen.org/elgg/index.php?page=10

No membership fee required!

Project coordinator

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Technology Transfer & Valorisation

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Results

The main objectives of NET-EUCEN are:

- **Enable** user centricity as a condition for services take up
- **Enhance** services provision of administrations at all levels
- **Enhance** convenience for the users of e-services
- **Facilitate** the interactions of Public Administrations with citizens
- **Scout** opportunities for innovative ICT based e-Gov solutions

Impact on

- People and Associations
- Public Administrations
- Software developers
- Service providers
- Datacenters

ICT for governance and policy modelling

ec.europa.eu/egovernance

ICT Policy Support Programme

ec.europa.eu/cip/ict-psp

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